# Communicating with the public about vaccines

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# Agenda

- Prerequisites
- Trust
- Transparency
- Availability
- Flexibility



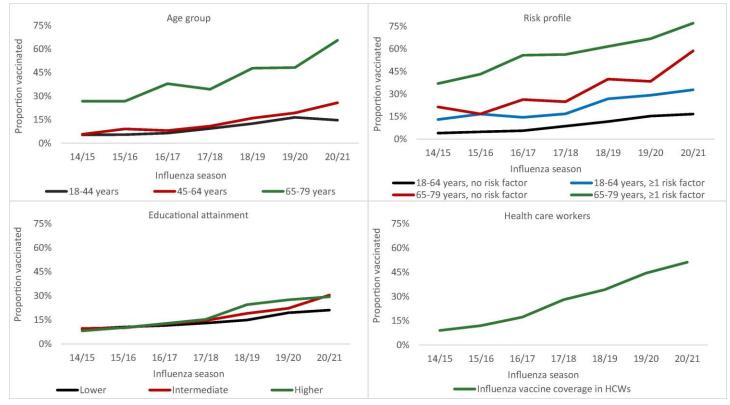
## Prerequisites

#### «The basics»

Statistics

Evidence base

Time and money



Klüwer B, Rydland K, Nybru Gleditsch R, Mamelund SE, Laake I. Social and demographic patterns of influenza vaccination coverage in Norway, influenza seasons 2014/15 to 2020/21. Vaccine. 2023 Feb 3;41(6):1239-1246. doi: 10.1016/j.vaccine.2023.01.013. Epub 2023 Jan 11. PMID: 36639272.



## **Trust**

In the institution and the vaccine

"To believe that someone is good and honest and will not harm you, or that something is safe and reliable"\*



# Transparency

What we know, and do not know

English Edition ▼ Print Edition | Video | Audio | Latest Headlines | More ▼

BUSINESS

### Denmark and Norway Suspend AstraZeneca Covid-19 Vaccine Over **Blood Clot Worries**

European regulators are investigating reports of severe blood clots in people who have received doses

By Jenny Strasburg Follow and Giovanni Legorano Follow Updated March 11, 2021 3:20 pm ET



∆∆ Resize



Listen (7 min)



# Transparency

#### **Uncertainty**

#### Appendix A

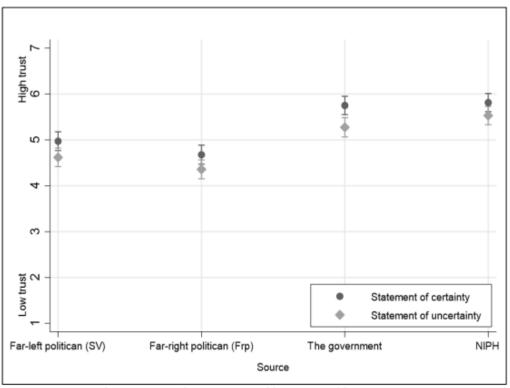


Figure A1. To what extent would you trust this message?

Note. Trust in vaccine message, depending on the content of the statement and the source. Predicted mean values from ordinary least squares (OLS) regressions. SV: Socialist Left Party, FrP: Progress Party, NIPH: National Institute for Public Health.

Statement of certainty: "We are absolutely certain that the vaccines protect against corona-related diseases. Vaccination will also reduce the spread of the infection; researchers are in no doubt." Statement of uncertainty: "We believe that the vaccines protect against corona disease. Vaccination will probably also reduce the spread of infection, but researchers are in doubt as to how much."



# **Availability**

#### Traditional media

Prioritize availability!

Use your professionals

Consider features in weekly magazines and tabloids







# **Availability**

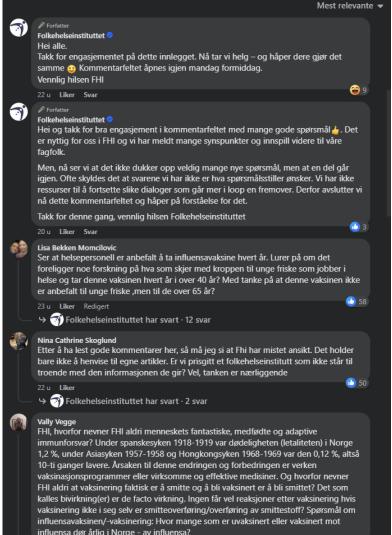
#### Social media

 Channel for communication

Listening post

Respond and moderate







# Flexibility

#### One size does not fit all

- General public
  - Seasonal campaigns in the media
  - SMS reminders

- Subgroups
  - User involvement / focus groups
  - Engage and recruit
    - Religious and community leaders
    - HCW with migrant background
    - Pharmacies





