

# Name: Tiago Correia

**Country: Portugal**

**Affiliation: NOVA Institute of Hygiene and Tropical Medicine**

**Function: Professor/Principal Investigator**

**Main expertise: coordination of EU-level projects in vaccine hesitancy (Horizon Europe, EU4Health, ECDC)**



# Portugal's relationship to vaccinations and factors associated with vaccine hesitancy




Tiago Correia, PhD. Hab

NOVA Institute of Hygiene and Tropical Medicine

[tiago.correia@ihmt.unl.pt](mailto:tiago.correia@ihmt.unl.pt)

November 26<sup>th</sup> 2025



 This project has received funding from the European Union's Horizon 2020 research and innovation programme under Grant Agreement No 965280.

- Understand vaccine hesitancy in Europe
- 7 countries (PT, IT, EN, FI, BE, PO, CZ)



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- Understand the effectiveness of interventions on vaccine hesitancy in Europe
- 5 countries (PT, IT, FR, RO, CZ)



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## Strategy

### National Vaccination Programme

Comprehensive life-long approach to vaccination schemes initiated in 1965

### Annual-based campaigns

Target-groups (flu, covid, etc)

## Principles

Accessible to everyone living in the country

Free of charge (non-eligible groups may acquire through OOP)

Non-mandatory (exception of tetanus and diphtheria, and indirectly during the COVID-19 pandemic)

Regular updates based on impact monitoring, epidemiology of diseases, evidence updates, and cost-effectiveness analysis

Administered in primary healthcare units complemented by community pharmacies, by qualified professionals (nurses, pharmacists)

## A case of success

Portugal's public has above-average confidence in vaccines

- Higher than EU average on importance of vaccines (+0.18)
- Only 3.5% of Portuguese think vaccines are 'probably not effective'

Childhood vaccination coverage has been consistently high ( $\geq 95\%$ ) over the years

## With challenges

Full adherence to the National Vaccination Programme decreases with age among children and adolescents

Local pockets of lower coverage:

- Second (last) dose of measles, mumps, and rubella for children born in 2011 (6 years old in 2017): Lisbon North: 85.5% | Cascais: 86.7% | Amadora: 88%
- COVID-19 hesitancy levels (Dec 2020): 33% hesitant (vs EU average 31%)
- Measles outbreaks (2017–2018)

## Portugal

Literature review: **Vaccine hesitancy does not yet threaten overall coverage** (Miranda, 2018)

### **Parents' willingness to vaccinate:**

- 9.8% had delayed a vaccine
- 5.4% had refused a vaccine
- Among vaccines in the National Vaccination Programme:
  - 47.8% worried about adverse reactions
  - 31.5% doubted efficacy
  - 26.1% doubted safety

(Roldão, 2017)

- Vaccine safety was the most cited factor in hesitancy
- Parental risk perception of adverse reactions can reduce compliance

Fernandes (2018)

### **Parental beliefs and attitudes:**

- 5.4% had delayed vaccination at least once for reasons other than illness/allergy
- 3.1% said they would not vaccinate a future child.
- Refusal:
  - fear of adverse effects
  - unsafety of vaccines
  - vaccines not being a priority
  - by parents with an academic degree

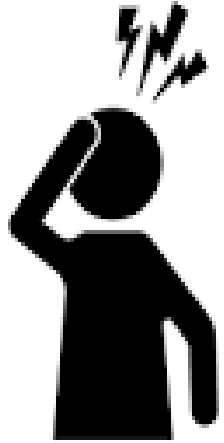
Fonseca et al. (2018)

### **HCPs may be hesitant:**

- Hepatitis b (De Almeida and Gomes, 2009) and Flu (Carvalho, 2016), acceptance higher among physicians compared to nurses or assistants
- doubts regarding vaccine's effectiveness, fears of side effects, failures in production (Ribeiro, 2010)



- **What is vaccine hesitancy?**
- **What drives vaccine hesitancy – globally and in Portugal?**
- **How to better cope with vaccine hesitancy?**



- **It refers to doubts and indecision about vaccines and people getting vaccinated despite vaccine availability**
  
- **It is a psychological state characterized by:**
  - **Questioning the necessity, benefits, safety, and efficacy of vaccines**
  - **It is influenced by individual, social, and information-related factors**
  - **Potentially resulting in acceptance, delay, or refusal of vaccination**



## 1. Evidence gaps

- ① Causal relationships between **hesitancy** (psychological state) and **vaccine refusal** (decision)
- ② When hesitancy follows more a **stable personal trait** or when it relates to **context-dependent events**
- ③ How in different persons **individual concerns, broader social, cultural, and institutional factors** combine to shape hesitancy
- ④ Whether hesitancy should be seen as a **problem to fix** or as intrinsic to contemporary societies (something to manage)
- ⑤ How to differentiate between **legitimate questions/doubts** and **ideological/populist opposition?**

## 2. Complex combinations of hesitancy drivers | zooming in...



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### Individual-level determinants

- Risk perception of diseases
- Knowledge and trust about vaccines
- Past experiences with vaccination services
- Political ideologies
- Lifestyles

### Vaccine specificities

- Target groups (children, elderly)
- Recently or long-approved vaccines
- Clinical characteristics of pathogens (pathogenicity, transmissibility, susceptible population)
- Documented side-effects (post-license monitoring)



### Healthcare system factors

- Actors involved in vaccination
- Coercive means of vaccination

### Socio-demographic factors

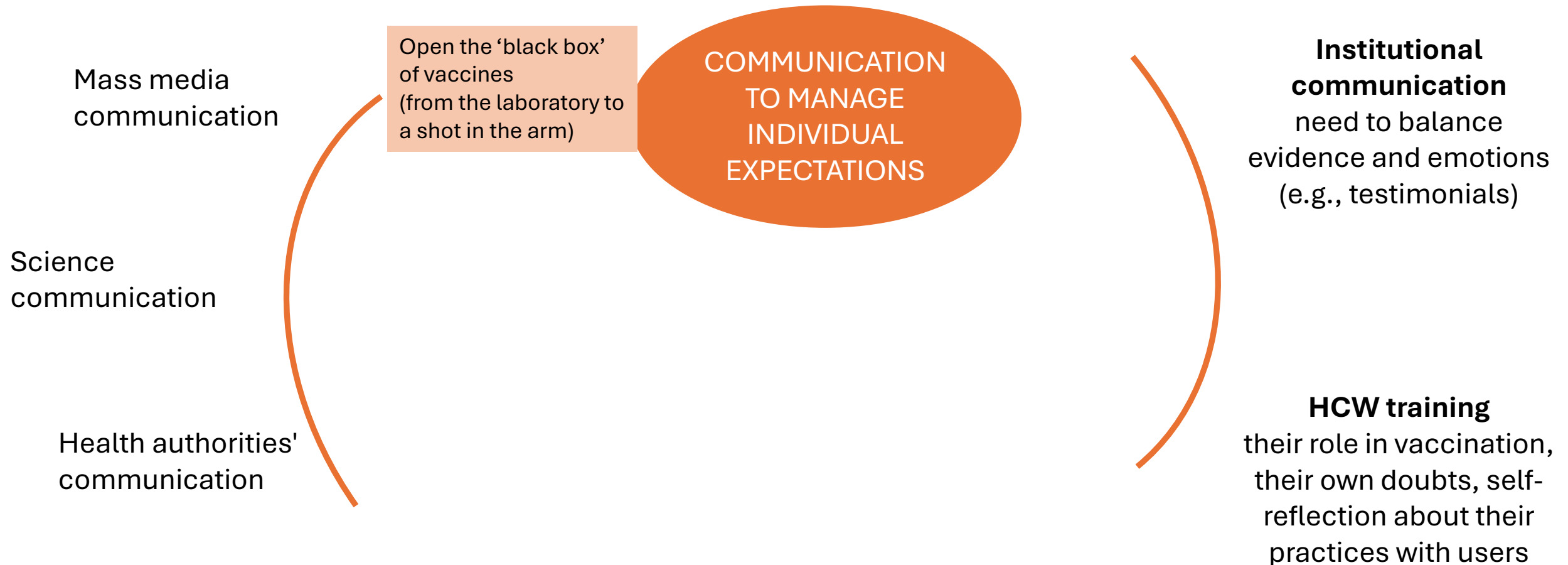
- Values, religious beliefs and ethnical convictions
- Gender
- Having children (age and number)
- Age
- Educational level

## 2. Complex combinations of hesitancy drivers | zooming in...



- **Safety concerns (dominant)**
- **Efficacy doubts**
- **Education effects**
- **Nationality effects**
- **Trust in HCW as key factor**

# How to better cope with vaccine hesitancy?



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## **Pitfalls in communication: Healthcare workers' training needs**

Omissions in presenting vaccines to users

Disregard concerns about vaccines side effects

Inability to manage users' emotions related to vaccines (fear, anxiety)

Negative reactions to lifestyles, lay conceptions of vaccines and diseases

Little use of pain management strategies (children and disabled people)

## **Pitfalls in policy and management: Lack of institutional support**

Organizational constraints: lack of time, resources, professionals

Lack of investment in health professionals' training

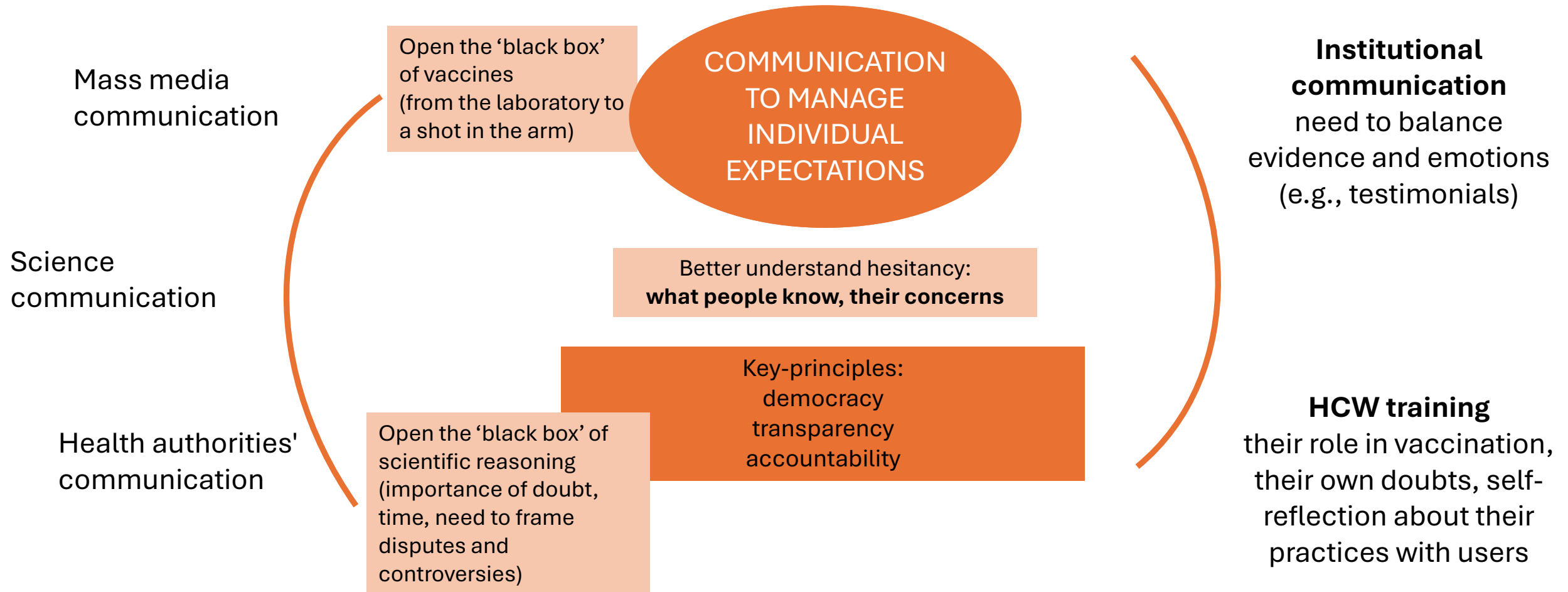
Lack of planning and technologies to overcome cultural and linguistic hurdles

## **Pitfalls in available scientific knowledge: loose parts**

Lack of knowledge on how to turn evidence into practice

Limited scope of interventions (e.g., short length, limited number of participants, lack of evaluation (processes and outcomes), lack dissemination)

# How to better cope with vaccine hesitancy?



# Take home messages: what to address to improve communication and training

## Trust building

- In institutions, authorities, and pharma companies
- Importance of trusted interpersonal relationships (GPs, nurses)
- Trust is multi-layered: institutional, interpersonal

## Information overload

- Difficulty navigating contradictory information
- Fatigue with rapidly changing recommendations
- Perception of “lack of transparency” or “overconfidence” from authorities

## Role of emotions, fear, and embodied experiences

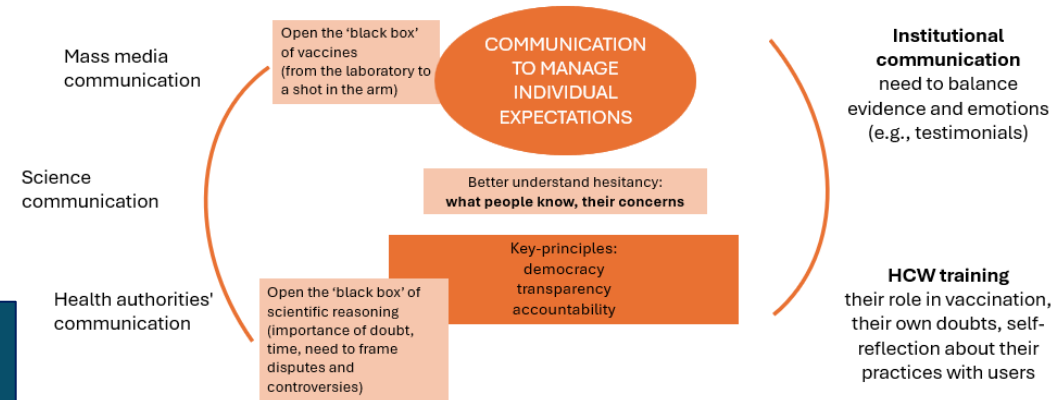
- Emotional reactions (fear of side effects, fear of disease)
- Personal or family experiences with health systems or adverse events
- Social belonging (identity, group norms)

## HCW hesitation and communication discomfort

- Feel pressured by institutional expectations
- Support in data/evidence interpretation
- Training to deal with hesitant people

## Importance of contextual sensitivity in interventions

- No “one-size-fits-all” solutions
- Interventions must be culturally appropriate and context-specific
- Citizens reject communication perceived as moralising or overly authoritative





**Thank you!**



[tiago.correia@ihmt.unl.pt](mailto:tiago.correia@ihmt.unl.pt)

November 26<sup>th</sup> 2025